

RISAAC KEKU SORENSEN

95-756 Hokuwelowelo M108
Mililani, HI 96789
cell: (808) 551-3177
Risaac@Northshore.com

Certifications: CCNA, February 2005
MCSE, Windows 2000 - August 2003
A+, N+, December 2001.

Security Clearance: Government SSBI Clearance, January 2008.

Skills and Qualifications:

Years

• DNS, DHCP, TCP/IP, SMTP, HTTP, SSL	7
• Windows 2000 Server/Professional	5
• ISA Server 2000/IIS 5.0	3
• Windows 98/ME/2000/XP Workstation	7
• Adobe Photoshop/Illustrator, Macromedia Dreamweaver/Flash/HTML/CSS	8
• ASP, JavaScript, ASP.NET, VS.NET, SQL server	4

Job History:

Electronic Data Systems (08/2006-present) – Pearl Harbor, Hawaii

Systems Administrator (Navy Marine Corps Intranet)–

- Design, Code, Implement and Validate specialized business and technical information programs and systems.
- Work with identity and Access Management products, I.E., Sun LDAP, Inentity & Access Manager, IBM Tivoli, Oblix Core ID. etc.
- Ensures integrity and stability of over 7000 Servers, Routers, Switches Enterprise wide.

Network 2000, LLC (07/2005-Present) – Honolulu, Hawaii

Systems Administrator (Louis Vuitton)–

- Technical support for 150 Louis Vuitton, Marc Jacobs, Fendi and Celine (LVMH) retail stores across North America and Canada.
- Resolve technical problems regarding **Software:** Retail Pro, RMS/AS400, Kronos, Worldcom/Cisco VPN, Lotus Notes, Dollars on the Net. **Hardware:** Dell GX260-280 wkstations, PE 2800 servers, HP Laserjet printers.
- Used Remedy Magic ticketing system and VNC Terminal services as tools to document and troubleshoot.

WakeLight Technologies (11/2004-02/2005) – Kaneohe MCBH, Hawaii

Systems Administrator (Base-Ops Navy Marine Corps Intranet)–

- Implement and support local area network (LAN) and campus area network (CAN) hardware and software.
- Ensures workstations/server data integrity by evaluating, implementing and managing appropriate software/hardware solutions.
- Participates on project teams in the implementation of **new/upgraded designs**.

WakeLight Technologies (5/2003-11/2004) – Ford Island, Hawaii

Web Portal Administrator (Tier 3 Navy Marine Corps Intranet)–

- Supporting Navy Marine Corps Intranet (NMCI) servicing over 4.5 million Active Directory objects in the largest Microsoft Active Directory deployment.
- Daily support and resolution of issues involving HTTP and SSL traffic on the LAN/WAN. DNS, DHCP, Hosts files, and Nat'd IP 's also worked with daily.
- Support, install and configure Windows 2000 Web and ISA servers that supply web and proxy services to the NMCI network.
- Develop Web applications for NMCI Intranet websites

Convergy's Corporation (5/2000-12/2002) – Orem, Utah

Microsoft Technical Support Professional –

- Supported Microsoft operating systems including WIN98, WINME, and WINXP Pro.
- Resolve technical issues involving internet connectivity (IE-5), small office networking/security, viruses, hardware, software, and Windows registry.
- HTTP, HTTPS, DHCP, DNS, TCP/IP, and NetBEUI were also used in troubleshooting.
- Composed original solutions for the Microsoft internal knowledge base.
- Awarded Employee of the Month, February 2002 for providing excellent support as a Microsoft Windows 98/ME/XP technician.

Independent Consulting (1999-Present) – Utah/ Hawaii

Web Development/ Graphic Design –

- Owner and developer of **NorthShore.com & EatoutHawaii.com** to promote local businesses and provide valuable Local information. Programming, Development and Design.
- 2004-05 Instructor for an after school Web Development program at Waialua high school (Web Club), teaching students from beginner to advanced level Web design using Dreamweaver, Photoshop, HTML, CSS, FTP, IIS.
- Create Dynamic websites for small to large businesses using HTML, DHTML, CSS, Flash.
- Create corporate identities, company brochures and other miscellaneous projects for print.

Education: Associates of Science in Graphic Design, Provo College, June 2002.

References: Available on request.